What’s a museum? This is a question I have asked more than once in The New Criterion. It’s one this magazine has been asking since its first issue. And it’s one that I wish museums would ask more frequently of themselves. Because the answers are changing—through assumptions that are often unannounced, unacknowledged, and unexplored.

Writing nearly twenty years ago on “the ongoing transformation of the American museum,” the late theorist Stephen E. Weil identified how museums were moving from “being about something to being for somebody.” This is a phrase that has been taken up by critics of contemporary museum culture, but for Weil it signaled a positive change, a momentous redirection he traced back to the cultural revolts of the 1960s. The museum of the past, he said, was content to care for the “oldfashioned satisfaction,” “aesthetic refreshment,” and “pleasure and delight” of its permanent collection—or what the museum director Barbara Franco derided as the “salvage and warehouse business.” Through new evaluation standards tied to continued tax-exempt status, Weil argued, the museum of today “is being told that to earn its keep requires that it be something more important than just an orderly warehouse.” In other words, through historical inevitability and government coercion, Weil concluded, the museum of tomorrow must come to see itself not as the steward of a collection of objects but as “an instrument for social change.”

Twenty years on, the prophecy is coming true—but with increasingly ominous and destructive results, especially for collecting museums. In 1997 the Brazilian museum director Maria de Lourdes Horta envisioned how “a museum without walls and without objects, a true virtual museum, is being born” to be “used in a new way, as tools for self-expression, self-recognition, and representation.” Or as Neal Benezra, the director of sfmoma, more recently observed, “times have changed. Back then, a museum’s fundamental role was about taking care of
and protecting the art, but this century it’s much more about the visitor experience.”

Over the last few decades the American museum has only been too successful at turning this vision into reality. By the numbers, museums have become thriving enterprises, competing and ballooning into what we might call a museum industrial complex. Today there are 3,500 art museums in the United States, more than half of them founded after 1970, and 17,000 museums of all types in total, including science museums, children’s museums, and historical houses. Attendance at art museums is booming, rising from 22 million a year in 1962 to over 100 million in 2000. At the same time, and hand in hand with these numbers, billions of dollars have been spent on projects that have largely focused on expanding the social-service offerings at these institutions—restaurants, auditoriums, educational divisions, event spaces—rather than additional rooms for collections. At the present rate, the museum of the future will virtually be a museum without objects, as new non-collection spaces dwarf exhibition halls with the promise that no direct contact with the past will disturb your meal. As London’s Victoria and Albert Museum once advertised, the museum of the future will finally be a café with “art on the side.”

The museum of the past focused on its permanent collection. The museum of the present forsakes the visited, and its own cultural importance, to focus on the visitor. From offering an unmediated window onto the real and astonishing objects of history, the contemporary museum increasingly looks to reify our own socially mediated self-reflections. This it does not learn from history but to show the superiority of our present time over past relics. The result is a museum that succeeds, by every popular measure, in its own destruction—a museum that is no longer an ark of culture, but one where the artifact at greatest risk is the museum itself.

The American art museum was born in the nineteenth century, a century later than its European counterparts and largely as an answer to those institutions, but with a unique American quality tied to its permanent collection. Unlike in Europe, where museums were either created out of revolutionary turmoil or acts of government, almost all American institutions were founded and supported by the free will of private individuals. The treasures these benefactors bequeathed became not only public objects of secular devotion but also tokens of the idealism behind the institutions that maintained them. As manifestations of private wealth transferred to the public trust, American museums were founded, in part, to represent our civic virtues. The aesthetic education offered through their permanent collections was not just about history and connoisseurship. It was also about how hard work can become an expression of virtue by gifting objects to the public trust. It’s truly an astonishing American story: no other country has seen such private wealth, accumulated through industry, willingly transferred to the public good.

But it wasn’t long into the twentieth century before some American museums began to attack their own cellular structure, usually in the pursuit of progressive social change. These assaults were most manifest in the physical transformations and deformations of institutional buildings. Now, in many cases it should be said that the changing appearance of our museums was benign. Rather than malignant tumors, they signaled healthy growth through evolving architectural styles. The
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In contrast, consider the history of the Brooklyn Museum—born in 1823 nearly a half century before the Met and a manifestation of rising civic confidence in a borough that was once America’s third-largest independent city. In the 1930s, a progressive director by the name of Philip Newell Youtz launched an assault on his nineteenth-century museum from which this great unfinished institution has never recovered. Believing that the “museum of today must meet contemporary needs,” Youtz attacked the museum’s 1897 home designed by McKim, Mead & White on Eastern Parkway and vowed to “turn a useless Renaissance palace into a serviceable modern museum.” Praising the educational practices of the new Soviet museums, he undertook the transformation of the Brooklyn Museum from a temple of contemplation into a school of instruction, where the arts were put in the service of progressive ends and funding would derive from the state rather than private philanthropy. Youtz sought to transform his institution into a “socially oriented museum” with, as he stated, “a collection of people surrounded by objects, not a collection of objects surrounded by people.” He even hired department store window-dressers to arrange exhibitions and transform his collection into a parade of teachable moments.
Youtz then turned his programmatic assault into a physical one. Historians may question the ultimate motivation behind his demolition of the Brooklyn Museum’s exterior Grand Staircase, which once resembled the entrance to the Metropolitan Museum of Art and was meant to elevate the museum-goer from Eastern Parkway into the refined precincts of the museum. What is not in doubt is Youtz’s belief that his iconoclasm, pushing the museum lobby down to street level, “improved” upon the McKim, Mead & White design. Continuing in this way, Youtz went about mutilating much of the museum’s ornamental interior.

In this example, we can see that a progressive strain agitating for a more “socially orientated
museum” long predates the 1960s. But since the 1960s, such progressive ideology, combined with what I would call a non-profit profit motive that seeks ever larger crowds, greater publicity, expanding spaces, ballooning budgets, and bloated bureaucracy—a circular system that feeds on itself—has turned the American museum into a neoliberal juggernaut.

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There are many examples. The 70,000-square-foot $114 million new wing of the Isabella Stewart Gardner Museum, which opened in 2012, is but one. Designed by Renzo Piano, the building, which required the demolition of Gardner’s historic carriage house, now serves as the only entrance to the institution and connects with the original museum through a glass-enclosed airlock. The addition offers a Kunsthalle for new art, eateries, shops, a greenhouse, a visitor “living room,” and apartments. All are attractive, but for what end? A greenhouse to cultivate new interest? A hundred-million-dollar engine to generate new donors—even as streaks of rust still stain the museum courtyard? I would argue that the expansion primarily serves to quarantine the original museum’s antiquity behind an architectural filtration system. With the anointment of “Renzo’s oil,” the museum shifts its focus from what is left of its collection onto the visitor experience. As the Gardner’s director explained to me at the time of the opening, finally those people in their cars on Fenway Park Drive will recognize the Gardner as a museum, because here is Renzo Piano. Nevermind that the Gardner’s fanciful palazzo has been a signature of the Boston streetscape since 1903.

Back in New York, the Whitney, a museum with a vastly different history, relocated in 2015 from the Upper East Side to a flood zone along the Hudson River with results that are surprisingly similar to the Gardner’s. We have heard the modern museum referred to as a “white box.” Designed, again, by Renzo Piano, here is the museum as sky-box, an institution built as much to be looked out of as looked into, a place where see-and-be-seen has moved from the periphery to the main event. As opposed to the Whitney’s former fortress of solitude on Madison Avenue, designed by Marcel Breuer in 1966, the new museum metaphorically explodes, reprocesses, and repackages its own history through a giddy, irrational space for spectacle and an incinerator for its dusty, unwanted past.

This may be one reason why the institution has been rechristened as, simply, whitney, dropping the words “museum,” “American,” and “art” from its branding. Yet while Piano increased the Whitney’s floorplan from 85,000 to 220,000 square feet, just 50,000 of that is going to indoor
galleries, up from 33,000 on Madison Avenue. The rest goes to multi-million-dollar views and a circulation system that forces the museumgoer outside onto a fire escape turned against the skyline, which like Piano’s Pompidou treats the museum as an institutional theater.

Do all of these initiatives really turn museums into instruments of “social change”? Do they merely justify bigger budgets and higher ticket prices? I would argue that by mediating our experience through ever more gauzy filters they in fact blunt the true radicalism of our direct encounter with the objects of history. Rather than “decentering us at a radical moment of unselfing,” as the director James Cuno once observed, today’s institutions promote “museum selfie day” and roll out every trick at recentering the experience of the museum around you. What better way, after all, to reap the benefits of hashtag advertising while entertaining the egocentrism of your turnstile clientele.

But why not? What is so wrong about the Metropolitan Museum of Art’s recent promotion of “nail art sessions by Lady Fancy Nails” as it did around the show “Manus x Machina”?

Or what about a promotion by the Art Institute of Chicago that offered a “full-size replica of Van Gogh’s painting The Bedroom” available for nightly rental on AirBnB.

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Or how about this season’s “Met Workout,” a museum-sponsored event that advertises: “Goodbye SoulCycle, hello Vermeer and Picasso. You thought just trying to stroll through The Met collection was a workout? Try doing stretches in the shadow of Diana or squats while pondering the shapely poise of John Singer Sargent’s Madame X.”
This fall the Guggenheim museum installed a working gold toilet designed by the neo-Dadaist Maurizio Cattelan in one of its bathrooms. The facility, which requires a special guard and janitor, attracts hour-long lines that snake up the rotunda. This interactive Duchampian sculpture, the most shared golden toilet on the internet, is called America (how original), but it might just as well be titled “the museum.” The provocation is presented as an inside joke, but it ultimately degrades the institution itself for one more social-media share. A golden toilet is an appropriate symbol for the museum fully dedicated to the visitor experience.

The problem is that such promotions, by converting the museum from a temple of culture into a cathedral of the self, spend down its reserves of virtue. The Instagram age has little need for more venues for “self-expression, self-recognition, and representation.” Our times yearn for a real, unmediated engagement with the objects of the past that only a traditional collection-based museum can offer. This may be one reason why we saw a widespread uproar over the recent
rebranding of the Metropolitan Museum. It wasn’t so much over its lackluster typography and a spendthrift rollout at a time of operational shortfalls. It was that so many people deeply admired what the museum’s traditional brand had come to represent.

There are many counterexamples to this story—museums that resist progressive currents and reaffirm their original collection mandates. Increasingly I draw encouragement not from too-big-to-fail institutions but from those tributaries and backwaters of our museum mainstream—from New York’s Hispanic Society, for example, preserved in amber on 155th Street and Broadway, to house museums like the Morris-Jumel Mansion in Washington Heights, where Lin-Manuel Miranda wrote parts of Hamilton while sitting in Aaron Burr’s bedroom. Museum trustees still have the power to redirect their resources away from artless atriums and administrative bloat to true collection access through initiatives such as the visible storage centers sponsored by Henry R. Luce.

But I suspect we have only seen the proverbial tip of the iceberg now in the path of the museum at full speed. Museums may assume that new buildings and hashtag diplomacy will insulate them from the most destructive progressivist mandates, but these are just openings for a new generation of cultural leaders, contemptuous of the permanent collections of robber barons, to undermine their stewardship. Already, ill-adventuring museum directors such as Thomas Hoving have shown us what could be done through deaccessioning when, in the early 1970s, he began liquidating bequests over the objections of his curators to enhance his own discretionary spending. Now look for a further loosening of deaccession standards.

For a generation, museums have chased after the numbers, with blockbuster exhibitions and amenities that have indirectly ceded curatorial control to the turnstile. The government now looks to accelerate this abdication of leadership through “reenvisioning our grant programs,” as the National Endowment for the Humanities announced this year.

If the museum visitor now expects to receive the keys to the collection, backed by government mandates, there may be little hope to save the museum from populist whim. In October an activist group called “Decolonize This Place” continued its targeting of museums by storming the rotunda of the American Museum of Natural History. Chanting “Respect! Remove! Rename,” they then covered the equestrian statue of Theodore Roosevelt and demanded “that City Council members vote to remove this monument to racial conquest.” At one time this might have seemed like an extreme suggestion, but given the current iconoclasm on university campuses, the protesters know they are part of a populist insurgency. This is the end result of the “museum for somebody”: a museum without objects that is ultimately objectless—a museum for nobody.

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